



**USE CASE: GAMING INDUSTRY**

Better check image and  
deposit processing technology  
saves casino time and money

# Casinos need to increase efficiency and streamline back-of-the-house check processing

## Checks are a problem for many casinos

A casino cashes payroll checks for their employees and customers. Originally, they were photocopying all the checks and storing the photocopies for 7 years. This was a drain on their limited resources—taking up a great deal of time, using a lot of unnecessary paper, toner, and storage space—not to mention the wear and tear on their copy machines.

## Initial resolution creates new issues

More recently they began using a horseshoe-type scanner selected by their financial institution (FI) to scan their checks and make deposits electronically via Remote Deposit Capture (RDC). Using this system, the casino stored hardcopies of checks for 7 days and no longer made photocopies. While using a check scanner and RDC seemed to be a better system, the casino found that there were still some lingering issues.

First, the scanner provided as part of their RDC package was not performing well. Casino employees said it was too slow and that it jammed too frequently. When the scanner jammed, it was often difficult to track what document(s) might have been missed, and errors such as duplicates often resulted.

As an all-inclusive casino check processing solution, the new device does much more for them than any other check scanner can.

When two documents are pulled into the scanner together, and the image links the front of one check with the back of another, the two parts that are “hidden” are not captured at all. Called “piggybacks,” this represents a potentially serious problem for the FI, as a mixed image could result in an unauthorized account deduction, a missing deduction for the amount not visible, and/or a violation of privacy when a check or endorsement image is sent to the wrong account holder. Plus, duplicates and piggybacks that become exceptions add processing time for the FI, and they may charge higher fees as a result.

## Numerous pain points demand a better solution

Speed, performance and imaging errors made scanning checks a time-intensive process for casino staff, bringing the overall benefit into question. To make matters worse, the casino was unhappy with the service and support they received on the existing check scanner. The device could also not be serviced on site, creating a need for redundant equipment and added expense.



Finally, the casino found that the RDC application itself was not user friendly, and this increased the time they spent training employees and processing deposits.

## A new processing option

Then the casino learned of a new and very different check processing device. As an all-inclusive casino check processing solution, the new device does much more for them than any other check scanner can. The new scanner enables them to prepare their deposits quickly and easily, but they can also archive and manage their check images, process currency, and even process and image tickets—all on one machine.





The casino dramatically improved their results with faster, better check and deposit processing.

#### Great results overcame all objections

- Changing from the existing scanner to a new device was neither time consuming nor ineffective.
- The new device interface with existing bank software was implemented quickly with no loss of data.
- Switching between media types on a single device was simple and easy.
- The currency processing modes used with the existing currency scanner were still available on the new scanner.

Cummins Allison looked closely at the customer's deposit process to determine how solutions could best be applied. Working together with the casino and their FI, Cummins Allison experts validated that a file type produced by the new scanner was acceptable to the FI for electronic deposit processing. They also made sure that all of the appropriate technology pieces were in place before executing the process using the new scanner, JetScan iFX®.

#### Faster, better deposit processing

The cage manager and the controller appreciated the clear, easy-to-use interfaces and overall user-friendliness of the new system. JetScan iFX speed and straightforward operation made training quick and uncomplicated. The speed and simplicity of processing a single large deposit – and the one-step jam and wrinkle removal by the patented imaging sensors – won them over completely. Both were sold on the solution after the first demonstration.

The customer was able to step up deposit processing with a faster, higher-quality check image-scanning solution. The scanner's smooth, accurate, high-speed operation incurs far fewer jams, increasing throughput and efficiency. More efficient deposit processing improves your bottom line, saving time, money and labor.



JetScan iFX lets you:

- Process deposits with the fastest scanner available.
- Scan checks at 400 documents per minute.
- Reduce errors with fewer steps and a simplified deposit interface.
- Decrease or eliminate rescanning with better image quality.
- Increase equipment uptime with on-site training and service.

### Minimize equipment footprint and reduce service costs

Savings are achieved with a single device that processes currency and tickets in addition to checks. The casino was able to make more productive use of equipment and employees' time using JetScan iFX to:

- Process cash at 1600 bills per minute.
- Scan tickets at 1200 items per minute.

Greatly streamlining gaming operations, the versatile JetScan iFX provides 40% faster currency processing and 85% faster ticket-imaging – in addition to the fastest, easiest check imaging, archiving and deposit processing – all supported by a single, trusted vendor. Casinos of all sizes, all over the world value Cummins Allison solutions for quality, performance and durability.



JetScan iFX scanners provide 40% faster currency processing and 85% faster ticket imaging.

To learn how JetScan iFX solutions can bring greater efficiency to your deposit process, please visit [cumminsallison.com/checks](http://cumminsallison.com/checks)



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## Generations of Vision and Excellence

Cummins Allison sets the standard for accuracy and dependability.

Cummins Allison is a global leader in developing solutions that quickly and efficiently count, sort and authenticate currency, checks and coin. With a 125-year heritage of leadership in technology and product innovation, Cummins Allison serves the majority of financial institutions worldwide, as well as leading organizations in retail, gaming, law enforcement and government. Ninety-seven percent of our customers recommend our products and services.

CA holds more than 350 U.S. patents and invests double the industry average in R&D. Our world-class sales and service network includes hundreds of local representatives in more than 50 offices in North America, 4 wholly-owned subsidiaries in Europe and is represented in more than 70 countries around the world.