

JetLink™ Remote Management for ATMs

A managed services solution
for financial institutions



JetLink™ is a managed services solution specifically designed for small- to mid-size banks and credit unions that want to remotely administer their ATM fleet. It offers essential ATM management functions accessible via the JetLink website.

Save time and keep ATMs available for customers

Keeping ATMs available for customer use – always a priority for FI operations – can be a challenge. JetLink remote management solution enables you to perform a variety of ATM management tasks simply and efficiently from a central location without making a trip to the machines. This remote management capability saves time for your staff as well as reducing disruptions to the ATM channel.

Flexible, distributed, web-based solution

Whether you choose to manage your ATMs centrally or diversify the management between functions, JetLink offers the flexibility you need. Authorized users can access the solution quickly and easily, simplifying the operation of your ATM channel. JetLink features multiple capabilities, letting you select the service you need.

Electronic journal (EJ) logs, marketing, and ATM device management

- Securely retrieve EJ logs for Reg-E compliance and transaction auditing.
- Leverage the event scheduler to create marketing campaigns on the ATM screens.
- Control messaging on ATMs individually or in groups.
- Remotely reboot, place in service, or take ATMs out of service.
- Remotely download and install software to ATMs, including operating system (OS) updates. Non-OS updates may require a technician visit.

Zero-Touch Software Updates

Add this time-saving capability to keep your ATM software up to date. Using JetLink, Cummins Allison performs operating system updates remotely on your ATM fleet at a time convenient to you. This capability also includes all the EJ log retrievals, marketing campaign and ATM management features listed above.

Operating Status Dashboard

Increase your ATM management capabilities further by adding the easy-to-use operating status dashboard. It gives you the ability to view ATM operating status as the ATMs send status notifications. Included in this offering is the Zero-Touch software update and all EJ marketing and device management features.

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Why choose JetLink?

JetLink is an easy-to-use solution that gives you an affordable alternative to ATM fleet management.

- Economical – low- to no-cost connection and low annual fee.
- Easy to use – training materials available for improved retention and later reference.
- Easy to implement – your web browser is all that is required.
- Highly secure – username and passwords control access; all communications to and from the ATMs are encrypted.
- Maximum ATM availability – eliminate physical trips to ATMs so they are up, running and generating revenue for your operation.

Specifications

Data communications options are determined by your ATM data network architecture and business policies. Microsoft Internet Explorer 11 and Google Chrome are supported.

Cummins Allison supports secure wireless and wired (LAN) data connection options. A terminal software agent installed on the ATMs communicates securely with management servers in the Cummins Allison data center.



For an affordable solution to remotely access and manage your ATM fleet, give us a call. Our local ATM specialists will help you determine if JetLink is right for you.

Contact us at:
cumminsallison.com/JetLink



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Generations of Vision and Excellence

Cummins Allison sets the standard for accuracy and dependability.

Cummins Allison is a global leader in developing solutions that quickly and efficiently count, sort and authenticate currency, checks and coin. We also offer a complete line of full-function automated teller machines (ATMs). Our leadership in technology and product innovation spans more than 125 years. Cummins Allison serves the majority of financial institutions worldwide, as well as leading organizations in retail, gaming, law enforcement and government. Ninety-seven percent of our customers would recommend our products and services.

The company has received more than 375 patents and invests double the industry average in R&D. Our world-class sales and service network includes hundreds of local Cummins Allison representatives in more than 50 offices in North America, wholly-owned subsidiaries in Canada, the United Kingdom, Germany, France, Ireland and Australia and is represented in more than 70 countries around the world.

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