

Preventative Maintenance Inspection Agreements



Quality products backed by quality service

All machines require some care and maintenance. Parts that move need periodic cleaning, lubrication and adjustment for maximum productivity and long life.

With the purchase of any Cummins Allison product, you have access to our direct service organization for as long as you own your machine.



Cummins Allison invests in continuous training of our professional service organization, providing over 4,500 hours of training annually. We know it's important to keep your equipment up and running.

We only use factory parts and provide preventative maintenance and emergency service at your place of business.

Quality products need quality service

Cummins Allison products are designed to provide maximum productivity with the minimum amount of care and maintenance.

The Cummins Allison Preventative Maintenance Inspection Agreement (PMIA) reduces operating costs by extending the useful life and increasing reliability and productivity of these products.

How the Cummins Allison PMIA works

Your covered equipment is inspected and serviced on your premises on a scheduled basis. This includes partial disassembly, vacuuming, wiping, cleaning, lubrication and adjustments to factory specifications. Parts are replaced when needed to prevent possible breakdowns. The machine is thoroughly tested to assure it is in optimal working order.

Emergency service for problems between scheduled visits is free.



Cummins Allison PMIA benefits*

- Scheduled inspections find and fix little problems before they become big, unscheduled problems.
- The equipment operates at peak efficiency.
- The useful service life is extended for a better return on investment.
- Maintenance costs are easy to budget. A known cost (fixed for one year) can be scheduled into budgets – no big surprise expenses.
- There is no charge for emergency service during normal working hours.
- Cummins Allison schedules the preventative maintenance so you don't have to worry about it.
- The average PMIA contract expense is usually less than two emergency calls and it includes cleaning, lubrication and adjustments to keep the equipment running at peak efficiency, for most products.

* Most Cummins Allison PMIA contracts include all of the listed elements. However, some special contracts do not. See your actual contract for details.

There are “insurance policies” that may cover the costs of emergency repairs. While they may cover some of the costs, they do nothing to prevent unexpected failures.

**There is no better protection
for your equipment than the
Cummins Allison PMIA plan**

PMIA not only covers the costs to fix a breakdown, it can prevent breakdowns through scheduled preventative maintenance and keeps your equipment like new.

Cummins Allison does not authorize any third party companies to service Cummins Allison products. Anyone claiming to service Cummins Allison products has not been trained or equipped by Cummins Allison.



Floor standing
multi-pocket sorters



Currency scanners



Coin sorters



Check scanners



Countertop
multi-pocket sorters



Paper shredders



Cummins Allison provides local support nationwide

Cummins Allison maintains a network of branch offices across the United States. Each location and all customer service engineers maintain an inventory of machines and spare service parts to provide the best support for our customers.



Currency sorters



ATM's



Complete systems



Trained customer service engineers keep your equipment running efficiently and reliably.

Keep your equipment up and running with PMIA



Learn more about
Cummins Allison preventative
maintenance agreements at
cumminsallison.com



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Generations of Vision and Excellence

Cummins Allison sets the standard for accuracy and dependability.

Cummins Allison is a global leader in developing solutions that quickly and efficiently count, sort and authenticate currency, checks and coin. We also offer a complete line of full-function automated teller machines (ATMs). Our leadership in technology and product innovation spans more than 125 years. Cummins Allison serves the majority of financial institutions worldwide, as well as leading organizations in retail, gaming, law enforcement and government.

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